

RESIDENT PORTAL REGISTRATION (RENT CAFÉ)

Why register with Rent Café?

- Set up a recurring payment and never think about your rent payment again! One time payments are also available.
- Pay on the go! Download the Rent Café app for your iPhone or Android and manage your account from your mobile device.
- No more checks!
- Submit maintenance requests!

To register:

Please enter this URL into your browser to register www.rentcafe.com. Please note you will need a valid e-mail address and your tenant or roommate code. If you do not have this code please e-mail RCpayments@finebergcompanies.com.

Please find additional registration assistance attached to this letter.

ACH payments are free of charge to residents while credit cards have the following applicable charges:
Debit Cards - \$3.95

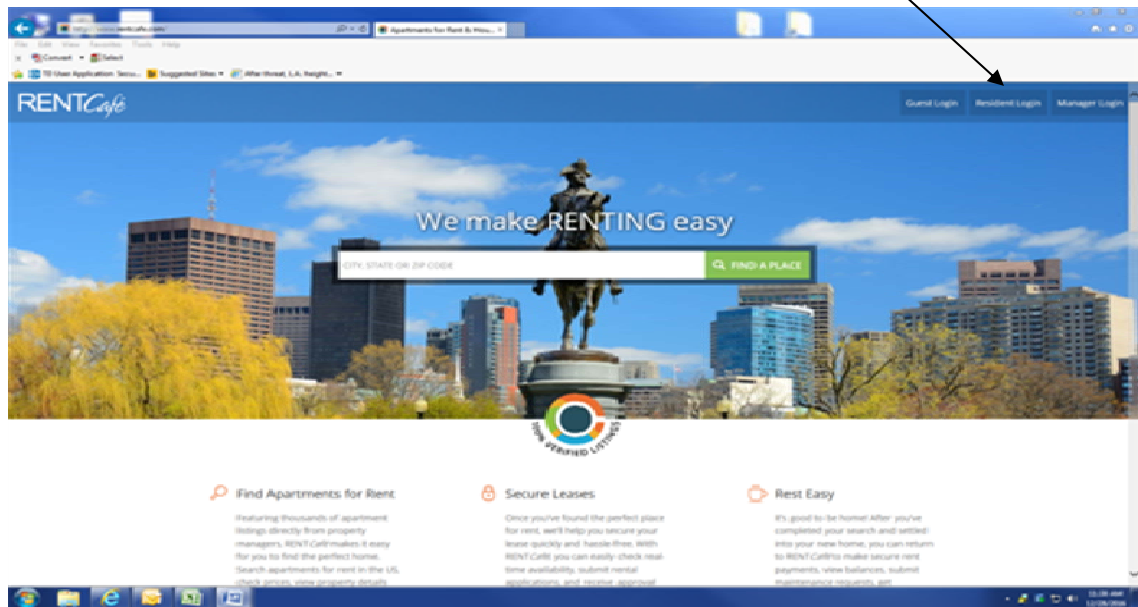
Credit Cards - 2.2% fee for MasterCard, Visa and Discover
- 3.0% fee for American Express

Please e-mail RCpayments@finebergcompanies.com with any questions.

Thank you,

Fineberg Management

Go to this web address www.rentcafe.com and click Resident Login to begin.



Then proceed by clicking on the link "Click Here To Register".

Welcome to Resident Services

Email

Password

Sign In

[Forgot password?](#)

[Click here to register.](#)

[Send Verification Email](#)



Make Payments

Pay online, check the status of your payments and review your payment history.



Technical Support

For technical support please call (214) 722-7523.



Start by "Clicking Here
To Register"

Next, enter your building address in the Select Your Apartment Community field

The screenshot shows a web browser window with the URL <https://www.rentcafe.com/residentservice/apartment/rent/property>. The page features the RENTCafe logo at the top. Below the logo, there is a 'User Login' section. The main heading is 'Resident Registration'. A sub-heading states: 'To start, we need to locate your apartment community. Please enter the postal code or name of your apartment community below:'. There are two input fields: 'Enter Your Zip Code' and 'Select Your Apartment Community'. The 'Select Your Apartment Community' field is highlighted with a green border and has a green arrow pointing to it from the text above. Below these fields is a 'Search Results' section. The footer contains links: 'About Us', 'FAQ', 'How it Works', 'List with RENTCafe', 'Privacy Policy', 'Terms', and 'RENTCafe Blog'. The Windows taskbar at the bottom shows the time as 11:42 AM on 12/28/2016.

User Login

Resident Registration

To start, we need to locate your apartment community. Please enter the postal code or name of your apartment community below:

Enter Your Zip Code

Select Your Apartment Community

Search Results

[About Us](#) | [FAQ](#) | [How it Works](#) | [List with RENTCafe](#) | [Privacy Policy](#) | [Terms](#) | [RENTCafe Blog](#)

11:42 AM
12/28/2016

This brings up the User Registration window. All fields with an '*' by the name are mandatory. Fill in all the fields. Your Registration Code (if not supplied to you already) is available from Fineberg Management via email at rcpayments@finebergcompanies.com.

RESIDENT PORTAL

Already a member? [Click here to login.](#)

User Registration

Personal Details

First Name*	<input type="text"/>
Last Name*	<input type="text"/>
Phone Number	<input type="text"/>
Registration Code ?*	<input type="text"/>


You will need to enter your name and registration code

Account Information

Email*	<input type="text"/>	
Password*	<input type="password"/>	Weak Medium Strong
Confirm Password*	<input type="password"/>	
Security Question*	What was your first pet's name?	
Security Answer*	<input type="text"/>	

You will also need to input an email address, password, and set a security question.

User Verification

<input type="checkbox"/> I'm not a robot	
<input checked="" type="checkbox"/> I have read and accept the Terms and Conditions	

And click on the User Verification box and terms and conditions box.

Register

Once all the fields are filled out and the User Verification and Terms of Service are checked, click on the “Registration” button at the bottom to proceed.

User Registration


Personal Details

First Name*	<input type="text" value="TEST"/>
Last Name*	<input type="text" value="McCoy"/>
Phone Number	<input type="text"/>
Registration Code ?*	<input type="text" value="t0036213"/>

Account Information

Email*	<input type="text" value="martin.scott.yardi+bad1@gmail"/>	
Password*	<input type="password"/>	Weak Medium Strong
Confirm Password*	<input type="password"/>	
Security Question*	<input type="text" value="Who is your favorite book ch"/>	
Security Answer*	<input type="text" value="Tom Thumb"/>	

User Verification

<input checked="" type="checkbox"/> I'm not a robot	 <small>RECAPTCHA Privacy - Terms</small>
<input checked="" type="checkbox"/> I have read and accept the Terms and Conditions	

Register

When everything is complete click on the Registration button.

A note like the one below will indicate that you have registered and you will now need to check your email for the verification link.

User Registration

Thank you for registering. Your account has been successfully created.

In order to verify that the email address associated with your account is correct, we have sent an email to the email address you specified while registering on ResidentCafé. To activate your ResidentCafé account, please access your email and click on the link provided inside the email.

NOTE: If you do not receive the activation email in your Inbox within 10 minutes of registering, please check your Spam folder. If the email is not found please call the help desk.

Already verified? [Click here to login.](#)

The email will be similar to the one below. Just click on the link provided to open up the verification window.

Dear TEST,

Thank you for registering on Resident Services. Please activate your account by clicking the following link:

<https://sandbox-reslisting.securecafe.com/residentservices/kyoki-no-basho-apartments/userconfirmregistration.aspx>

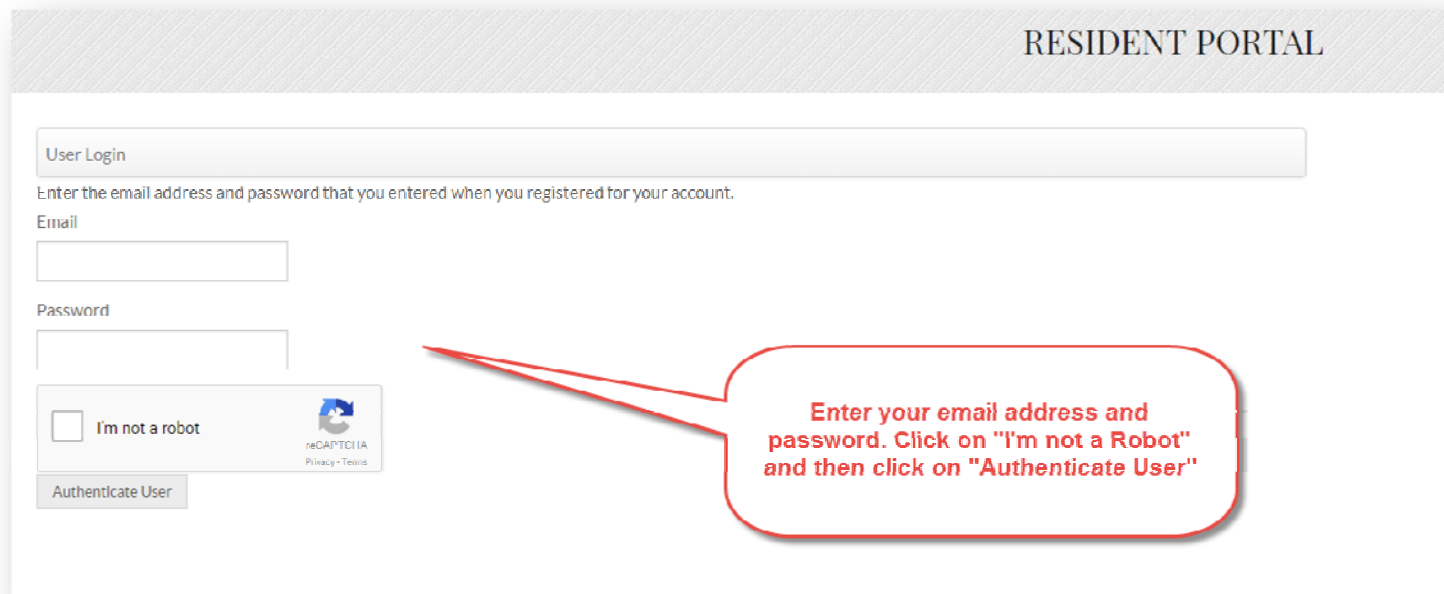
Once activated, your Resident Portal account will provide you online access to:

- Enjoy 24/7 self-service account management
- Check your balances and make payments
- Schedule recurring auto-payments for rent and other dues
- Submit maintenance requests
- Check out upcoming community events
- Much, much more!

Should your email address change, please remember to update your Resident Portal account profile. Your email address must be current to receive payment notifications, community updates, and other online activity confirmations. If you have any questions, please contact us. We appreciate the opportunity to serve you.

The verification window will prompt you to put in your email address and your password. Click on the “I’m Not A Robot” check box, and then “Authenticate User”.

This authenticates your account and logs you in for the first time.



The image shows a web page titled "RESIDENT PORTAL" in the top right corner. Below the title is a "User Login" section. It contains the instruction "Enter the email address and password that you entered when you registered for your account." followed by two input fields labeled "Email" and "Password". Below these fields is a checkbox labeled "I'm not a robot" next to a reCAPTCHA logo. At the bottom of the login section is a button labeled "Authenticate User". A red callout box with a pointer to the reCAPTCHA area contains the text: "Enter your email address and password. Click on 'I'm not a Robot' and then click on 'Authenticate User'".

RESIDENT PORTAL

User Login

Enter the email address and password that you entered when you registered for your account.

Email

Password

☐ I'm not a robot

reCAPTCHA IA
Privacy • Terms


Authenticate User

Enter your email address and password. Click on "I'm not a Robot" and then click on "Authenticate User"

Your Resident Portal will look something like the picture below. From here you can set up ACH (bank payment) and Credit Card accounts and pay your rent online electronically.

To log into your Resident Portal in the future, just use the original link provided.

RESIDENT PORTAL





Payments


Lease ▾


Lead Paint

Document









Logged in as: TEST McCoy - 1122 Miskatonic Rd. 105

Payments


Make Payments

Recent Activity

Payment Accounts

You currently have no Payment Accounts on file. [Click here](#) to add a Payment Account and begin making payments online.

Easily pay your bill online with a one-time payment. Select your payment method from the options below to get started.




Pay by Debit Card

Pay your bill using a debit card. A service fee of \$4.00 will be charged at the time of payment. The property management company does not receive any portion of this fee.

\$ Make One-Time Payment

» Learn More



Pay by Credit Card

Use your credit card to pay your bill. A service fee of 2.20% will be charged at the time of payment. The property management company does not receive any portion of this fee.

\$ Make One-Time Payment

» Learn More

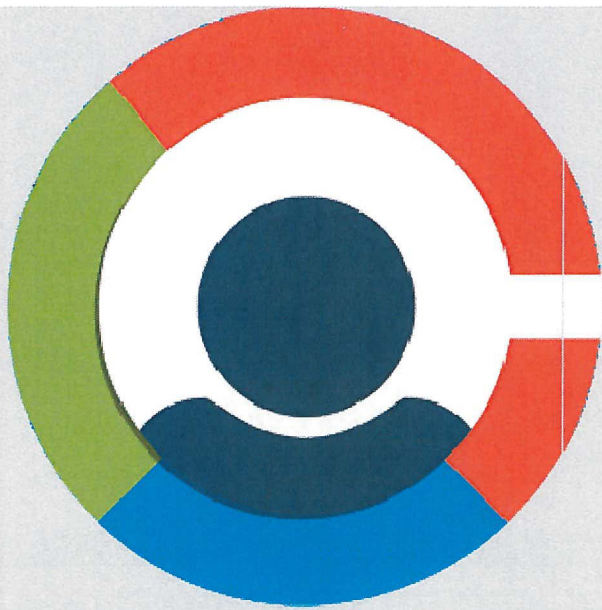
Current Balance

Due: 1/26/2016

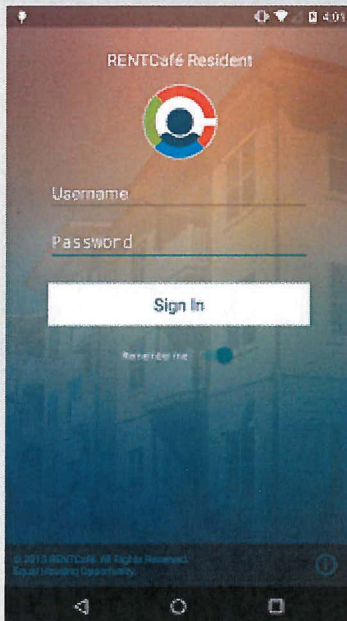
No charges available for payment.

Total Amount: **\$0.00**

And don't forget to download the Rent Café Resident app for your iPhone or Android



RENTCafé Resident



The FREE RENTCafé Resident App is available to those with a current RENTCafé Resident Login. The Resident App allows you to manage your apartment information and services with a few simple touches. Login securely from anywhere and update your profile, view and pay your account balance.